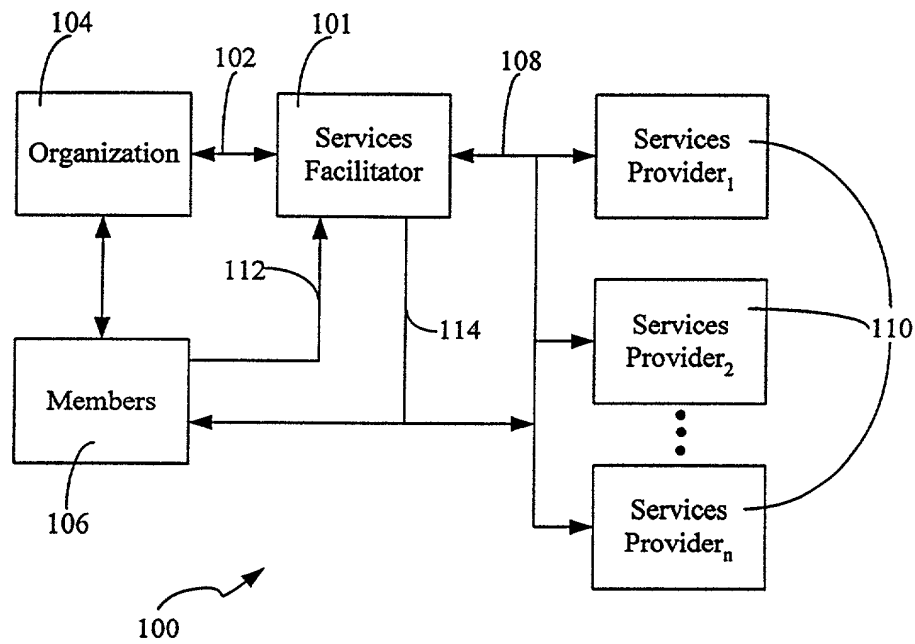


**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*



**Fig. 1**

*Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES*

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*

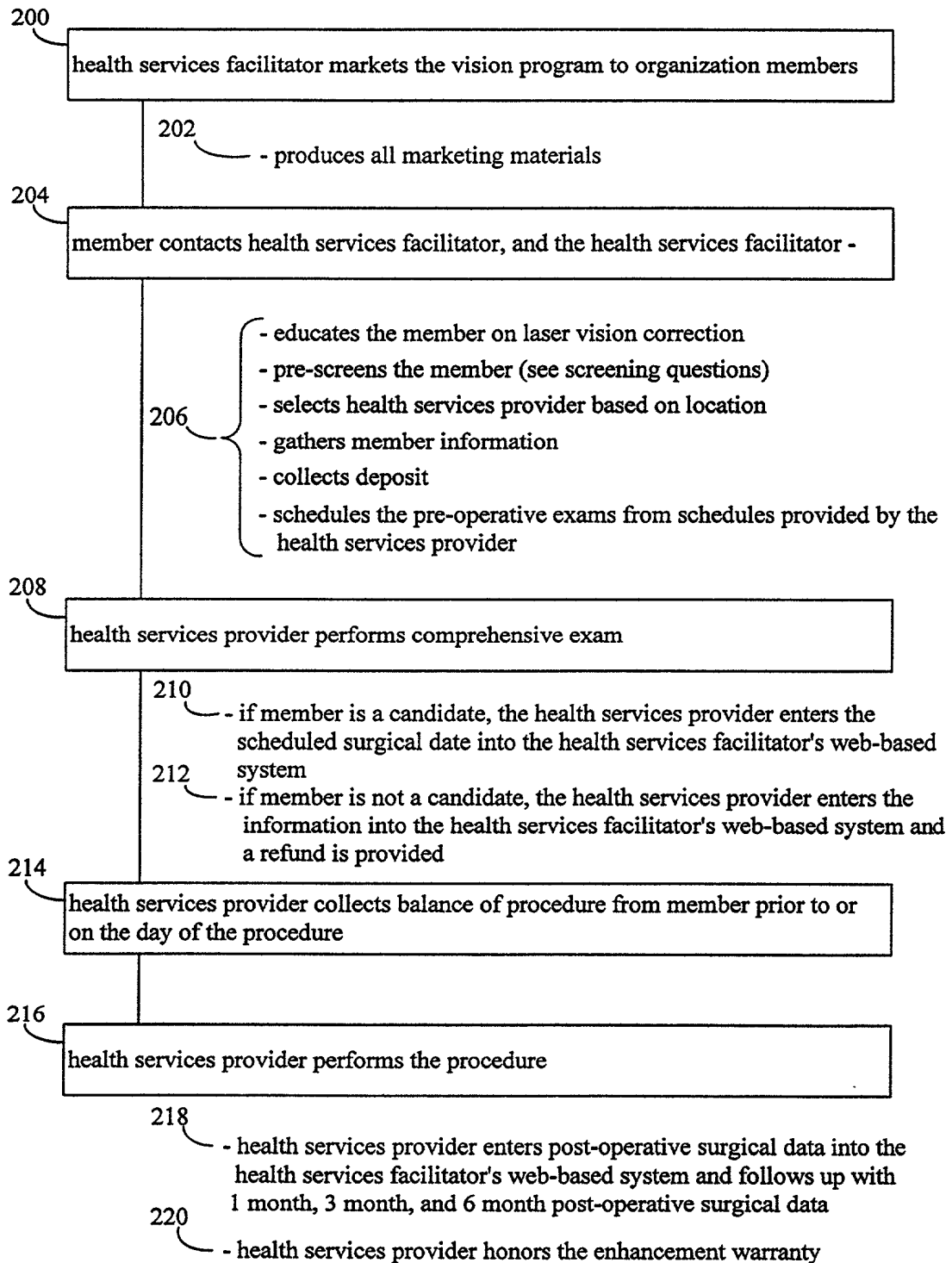
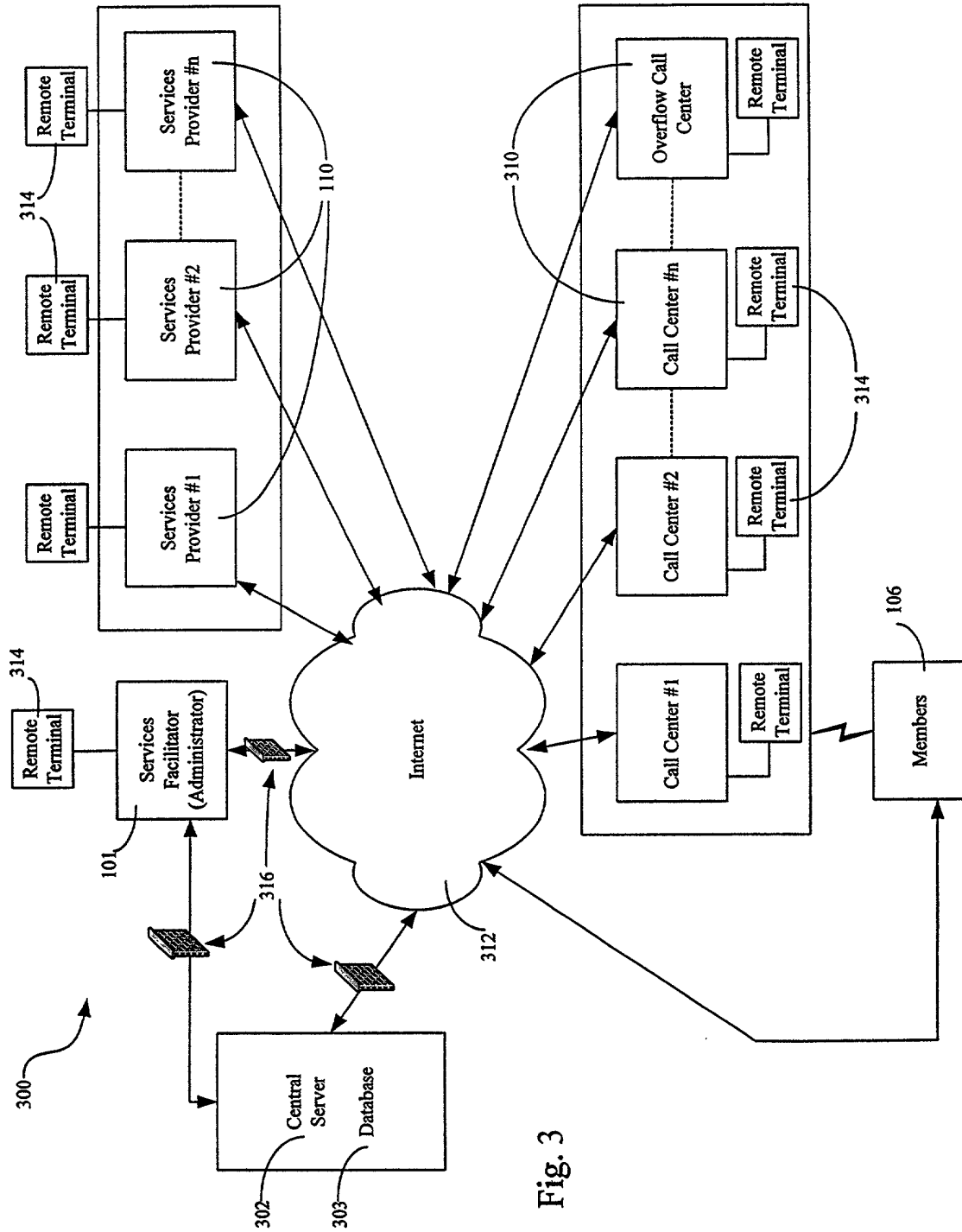


Fig. 2

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*



**Fig. 3**

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

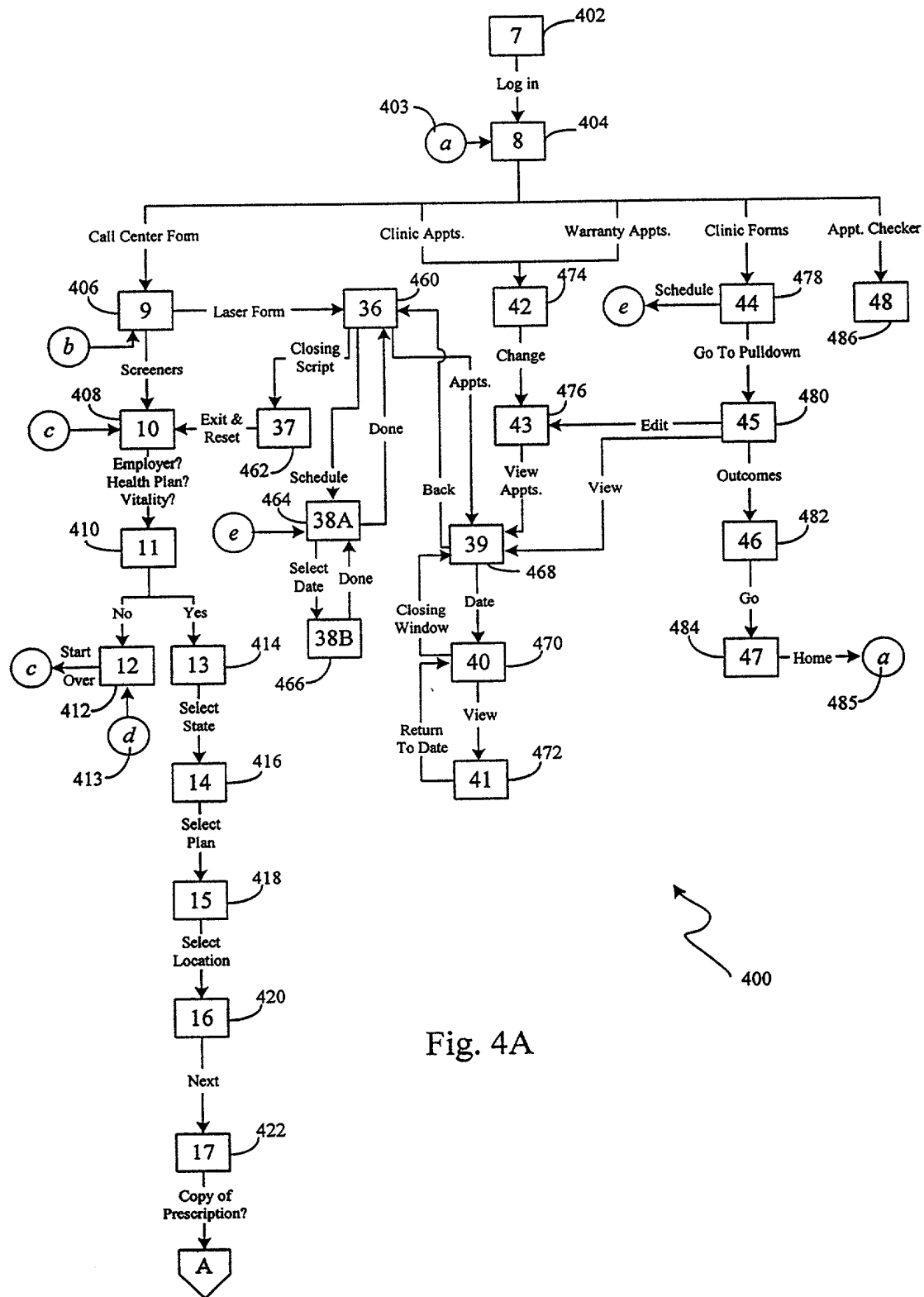


Fig. 4A

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

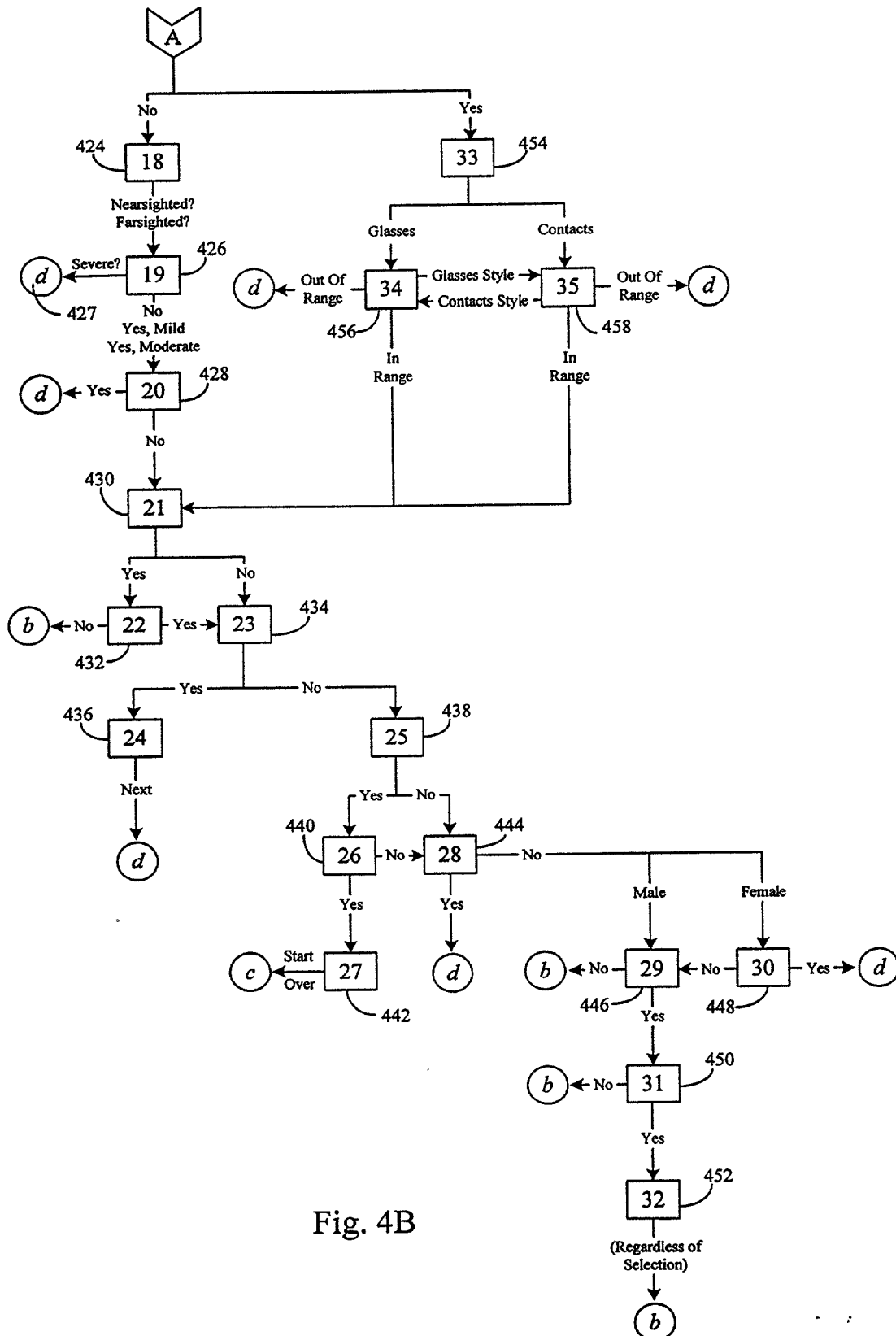
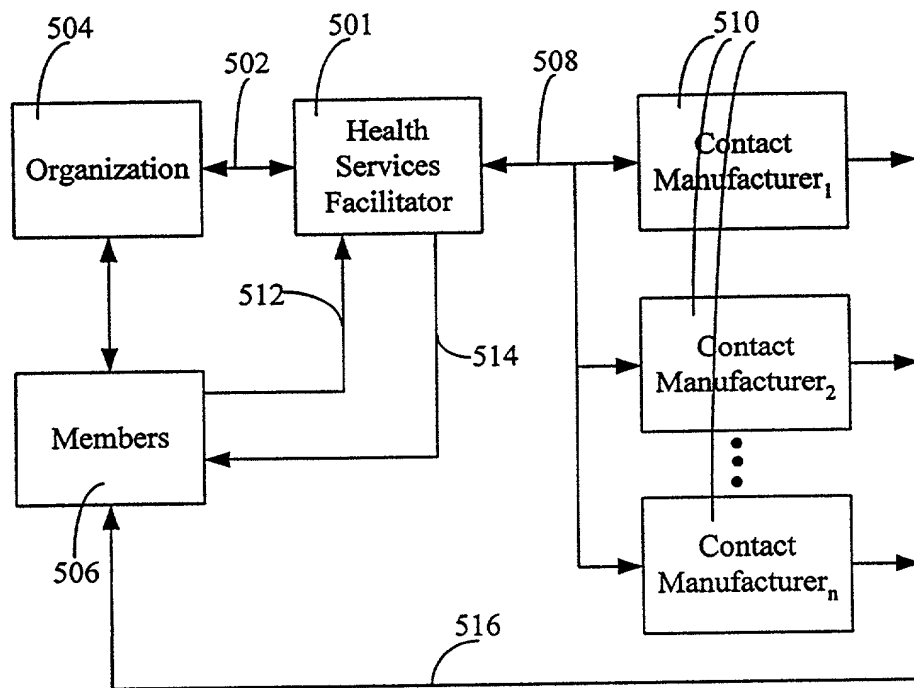


Fig. 4B

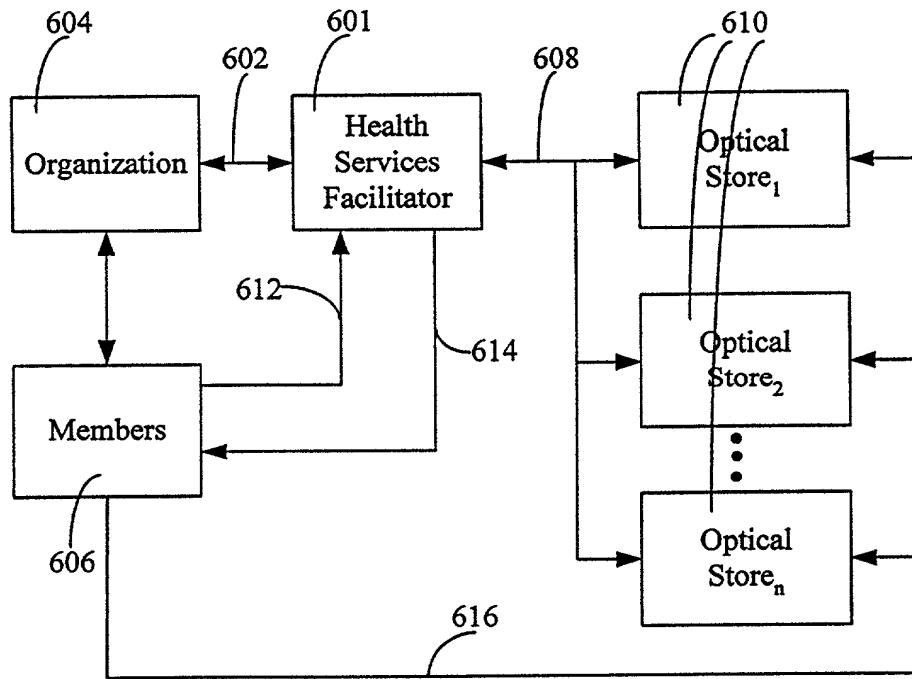


500

Fig. 5

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*

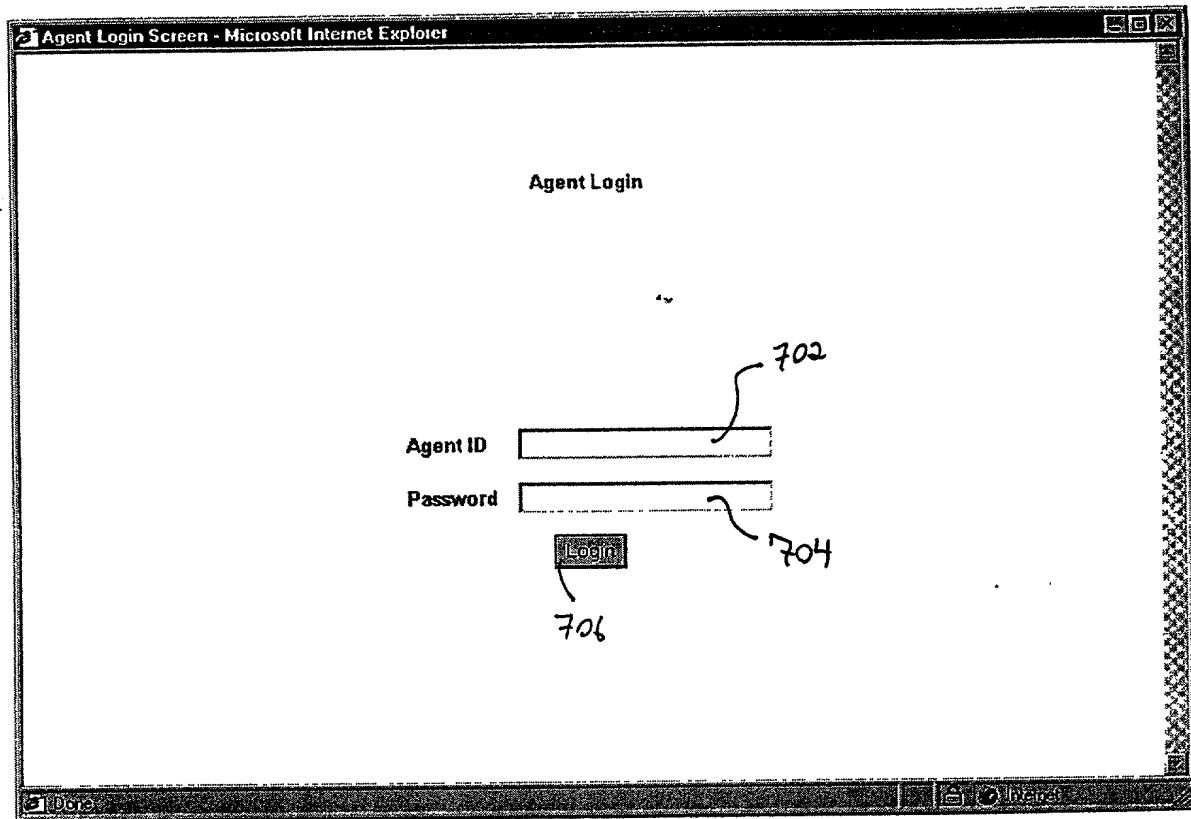


600 ↗

**Fig. 6**

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*



Agent Login Screen - Microsoft Internet Explorer

Agent Login

Agent ID

Password

Login

702

704

706

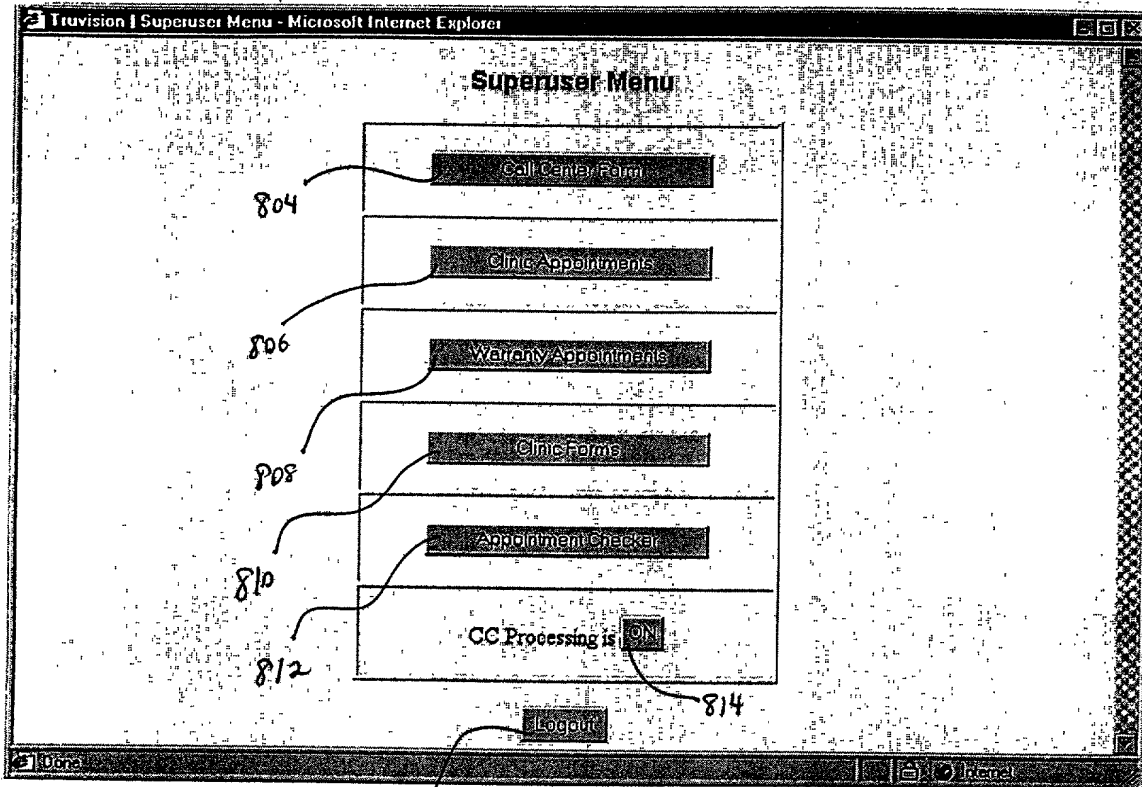
FIG. 7 is a screenshot of a web browser window titled "Agent Login Screen - Microsoft Internet Explorer". The browser window displays a login form with the heading "Agent Login". The form contains two input fields: "Agent ID" and "Password". Below these fields is a "Login" button. Handwritten annotations with arrows point to the input fields and the button: "702" points to the "Agent ID" field, "704" points to the "Password" field, and "706" points to the "Login" button. The browser window also shows a status bar at the bottom with "Done" and "Web" buttons.

FIG. 7



Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587



802

FIG. 8

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

TruVision | Member Form - Microsoft Internet Explorer

### Insured Member Form

910 916

908

SSN 333-33-3333 Laser Provider Test Entered By Becky Chase

First Ursilla Mid Q Last Smith Birth Date 01/02/1974

Home Address 6975 Union City Midvale State AZ Zip 94123

Home Phone (809) 744-7688 Work Phone Work Ext.

Email usmith@earthlink.com Source Open Enrollment Active Date 09/08/2000

Save Cancel Delete 902 904 906

Laser Form Screeners Logout 912 914

Done Internet

FIG. 9

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD*

*Serial No.: 09/933,587*

Read the following - Microsoft Internet Explorer

Read the following:

Good morning (afternoon) this is Robert, how may I help you?

How did you hear about our program?

Employer  
Health Plan  
Referral

1002

1006

1004

Leave Screening Next >

Done

FIG. 10

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES  
Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 1106

Are you between the ages of 21-65?

YES ☒ 1108  
NO ☐  
YES ☐

<< Previous 1102 Leave Screen 1103 Next >> 1104

Done

FIG. 11

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

**Inventor: Lindsay T. ATWOOD**

**Serial No.: 09/933,587**

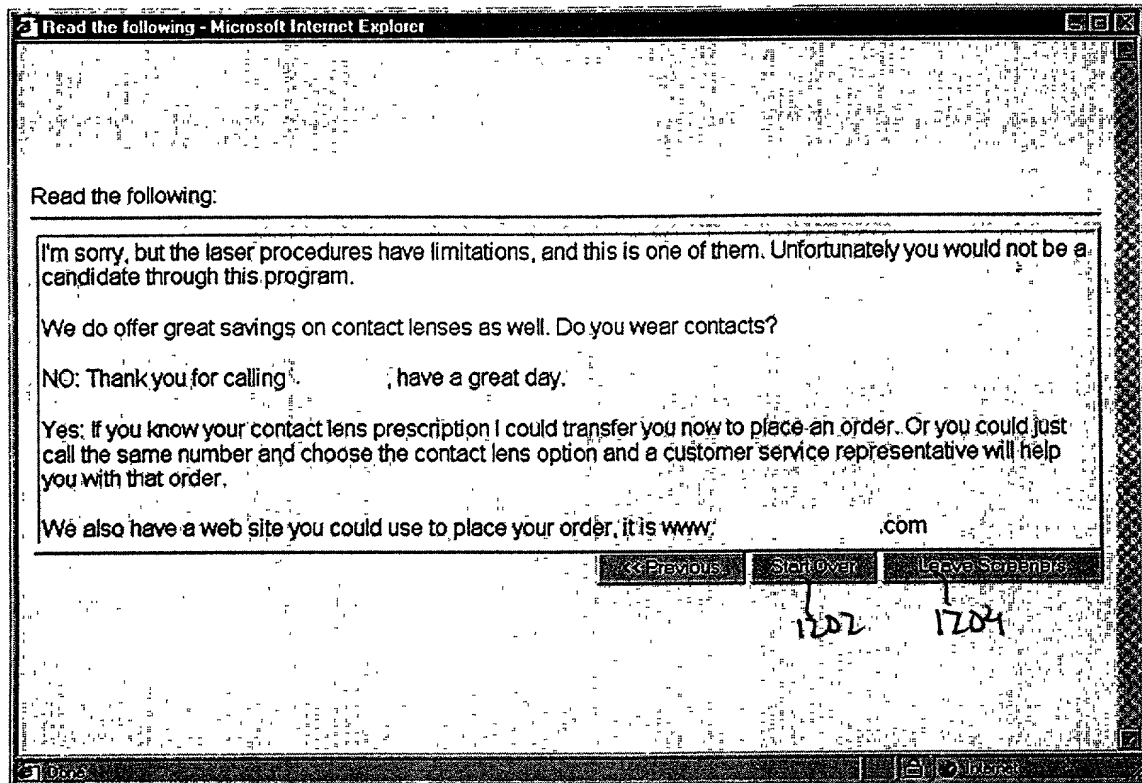


FIG. 12

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 1302

What state do you live in?

1304

1306

Alaska  
Alaska  
Alabama  
Arkansas  
Arizona  
California  
Colorado  
Connecticut  
District/Columbia  
Florida  
Georgia  
Hawaii  
Idaho  
Illinois  
Indiana  
Kansas  
Kentucky  
Louisiana  
Maryland  
Maine  
Michigan  
Minnesota  
Missouri  
Mississippi  
North Carolina  
North Dakota  
Nebraska  
New Jersey  
Nevada  
New York  
Ohio  
Oklahoma  
Oregon  
Pennsylvania  
Rhode Island  
South Carolina  
Tennessee  
Texas  
Utah  
Virginia  
Washington  
Wisconsin  
Other state

<<Previous Leave Screeners INDEX>>

FIG. 13

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

Which health plan are you with?

**IF NO**

I'm so  
partic  
intere

**LOWING:**

e list of eligible plans with the i program. If you would like to  
t your health plan's customer service department and express your  
to you.

[Back](#) [Previous](#) [Next](#) [Screening](#)

**Done**

AZ United Health Care  
AZ United Health Care  
CA Blue Cross  
CA Health Net of California  
CA UMDN (Union Members)  
Clarity - Alcoa  
Clarity - BC Northern Penn.  
Clarity - BlueChip  
Clarity - Capital Blue Cross  
Clarity - Caring Foundation  
Clarity - Gateway  
Clarity - HealthGuard  
Clarity - Highmark BCBS  
Clarity - Highmark, Inc.  
Clarity - Independence BC  
Clarity - Keystone HP Central  
Clarity - Keystone HP East  
Clarity - Keystone HP West  
Clarity - OptiChoice  
Clarity - OptiChoice Gold  
Clarity - Pennsylvania BS  
Clarity - Pennvision  
Clarity - Pennvision Special  
Clarity - Security 65  
Clarity - SecurityBlue  
Clarity - VueFlex  
Clarity Vision  
Employers Health Insurance Co.  
Employers Wisconsin Insurance  
Health Value Management, Inc.  
Humana  
ID Blue Shield  
Marketpoint Agency, Inc.  
Memorial Sisters of Charity  
Memorial Sisters of Charity HM  
NCAS Nat. Claims Admin. Serv.  
OK BCBS BlueLinks  
OK BCBS Member Service Admin.  
OK BCBS PPO  
OK Blue Cross Blue Shield  
OK GHS  
OR Providence  
PacifiCare  
Preferred Vision Care  
RI BCBS  
Rush Prudential  
SC BCBS (PA) Planned Administ  
SC BCBS Companion Healthcare  
SC BCBS Companion Life  
SC BCBS Federal Employees  
SC BCBS HMO Blue  
SC BCBS State Employees  
SC Blue Cross Blue Shield  
The Dental Concern, Inc.  
The Dental Concern, Ltd.  
TruVision Referral  
UNICARE  
Union Priority  
UT Allius  
UT BCBS  
UT BCBS Federal  
UT Employers  
UT PEHP  
UT Rocky Mountain HMO  
UT TruVision  
UT UHC  
Vision Select  
Vitality

1402

1404

1406

FIG. 14

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

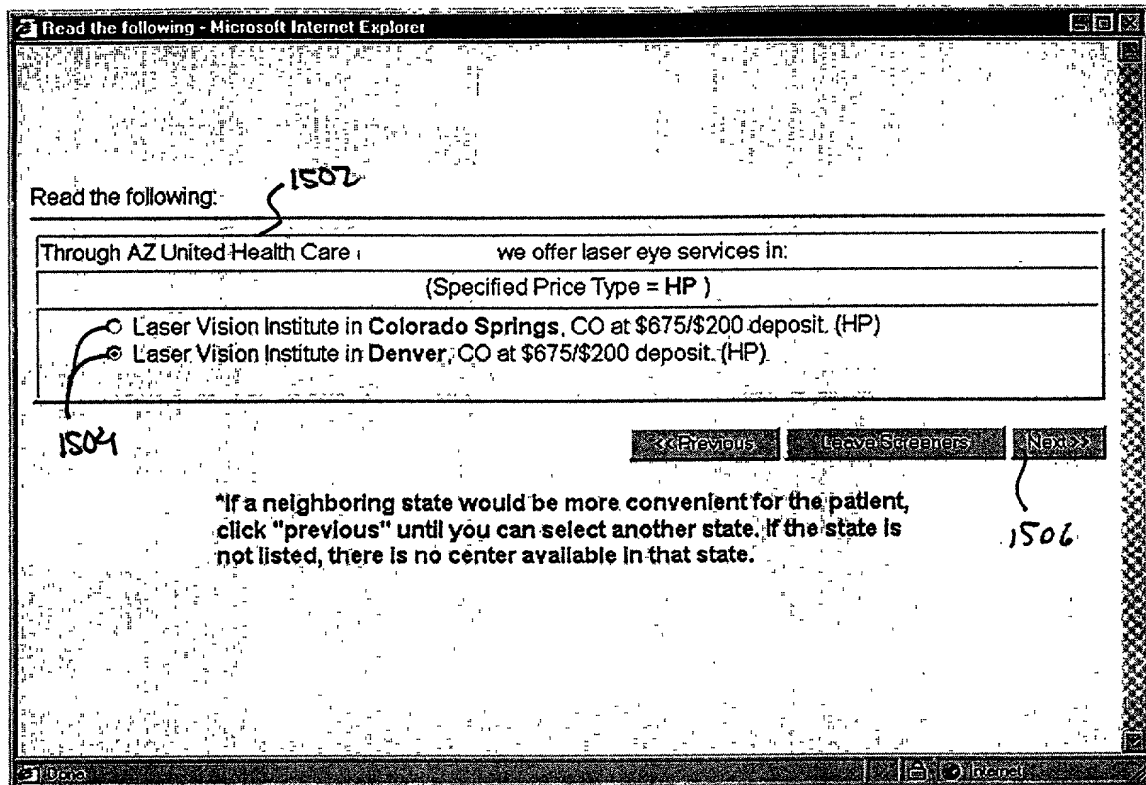


FIG. 15



Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

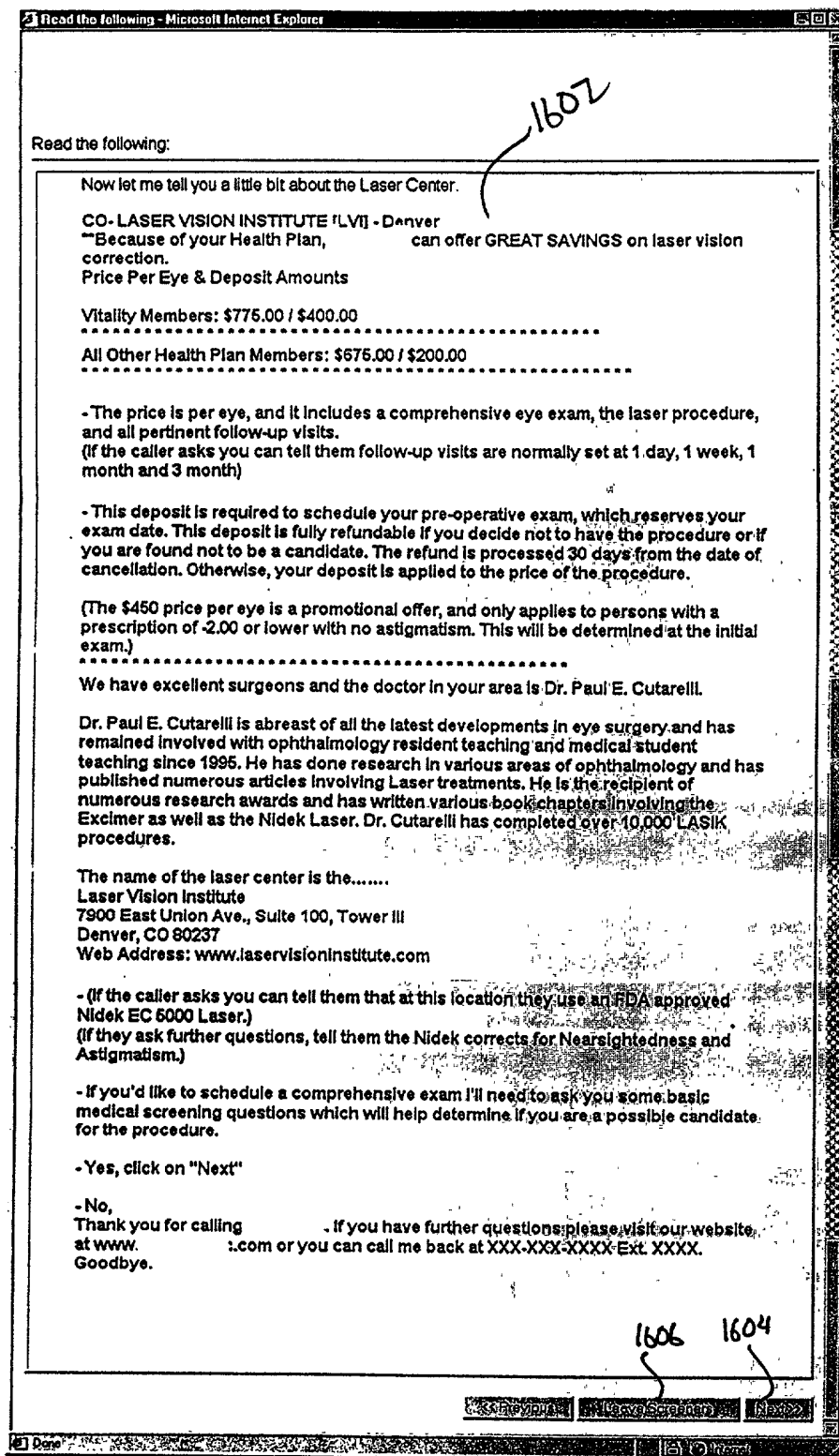


FIG. 16

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

Do you have a copy of your most current prescription?

☒ Yes  
☐ No

<< Previous    Leave Screeners    Next >>

FIG. 17

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 1802

1804 Do you know if you are nearsighted or farsighted?

Nearsighted  
Farsighted—limited locations check your clinic list

1806 << Previous Leave Screeners Next >> 1808

Questions to ask to determine whether patient is nearsighted or farsighted if they are unsure:

\*Do you wear a correction to help you see objects clearly at a distance?  
YES-patient is nearsighted

\*Do you wear a correction to help you see small print or small objects up close more clearly?  
YES-patient is farsighted

\*If you removed your eyeglasses or contact lenses, would you be able to see across the room clearly?  
YES-patient is farsighted  
NO-patient is nearsighted

FIG. 18

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 1402

Do you have any astigmatism?

☐ No  
☒ Yes: Mild 1405  
☐ Yes: Moderate  
☐ Severe 1404

1408

<<Previous Leave Screeners Next>>

What is astigmatism? Astigmatism is when the corneal surface is irregular. It is more football shaped than basketball shaped. Typically if you have any astigmatism your doctor will have explained this to you during an exam.

1406

FIG. 19

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

Has your lens prescription changed significantly in the past year?

Yes  
No

Previous Leave Screen Next

Done

2002

2003

2004

FIG. 20

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 2102

Do you wear glasses for reading and close work only?

2104 ☐ Yes, I only wear glasses for reading and close work only

☐ No, I wear my glasses for more than reading and close work 2108

<< Previous Leave Screeners Next >>

Internet

FIG. 21

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

We discourage you from this procedure because it will affect your distance vision. However, there is a procedure called "monovision" where the surgeon will correct 1 eye for distance vision and the other eye for near vision. The doctor will determine if this procedure is suitable for you at your comprehensive exam appointment. Are you interested in finding out if this will work for you?

☐ No: Thank you for calling TruVision, have a great day.

☐ Yes, I insist on this procedure

<< Previous   Leave Screen   Next >>

FIG. 22

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 2302

Are you aware of any medical conditions related to your eyes such as glaucoma, cataracts, keratoconus, RK (radial keratotomy) or amblyopia (lazy eye)?

☐ Yes  
☒ No 2304 2306

<<Previous Leave Screeners Next>>

2308

Internet

FIG. 23



Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

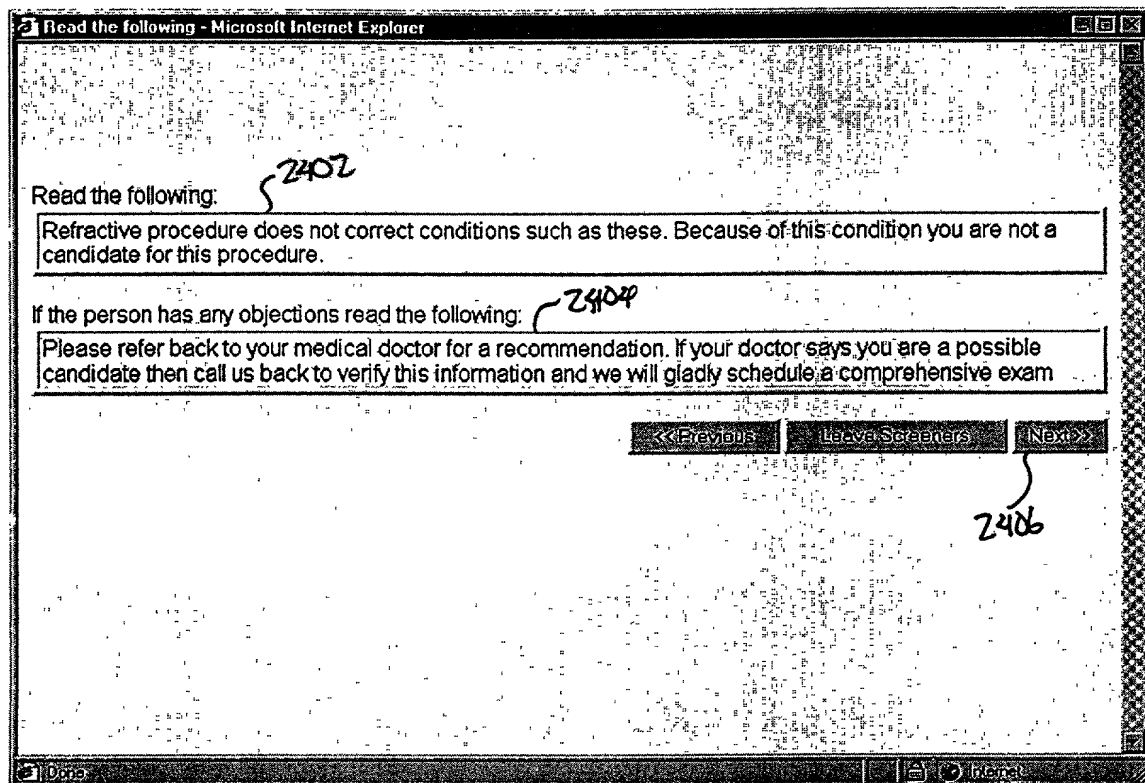


FIG. 24

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*

Read the following - Microsoft Internet Explorer

Read the following: 2502

Do you have diabetes?

☒ Yes 2504  
☐ No 2508

2506

< Previous Leave Screen Next >

Done

FIG. 25

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 2602

Do you take medication to control your diabetes?

2604 ☐ Yes

2606 ☐ No

2608

< Previous Leave Screeners Next >

Done

FIG. 26

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

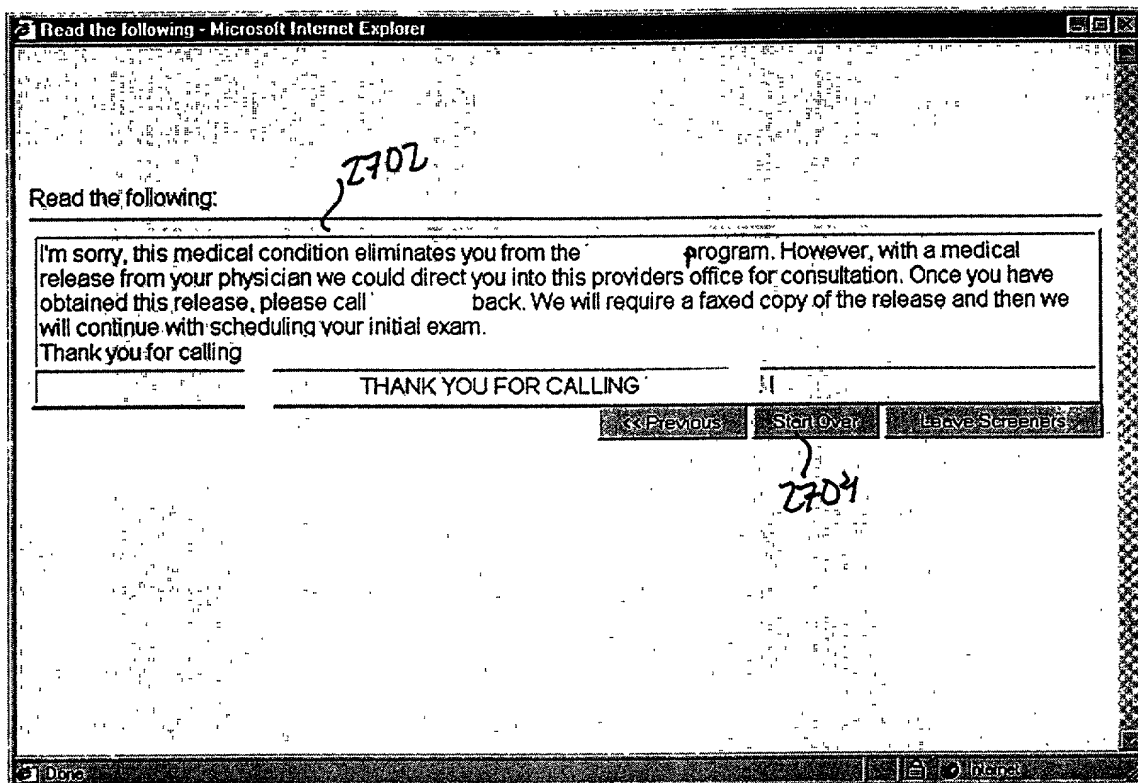


FIG. 27

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

Do you suffer from or take medication for an auto-immune disease or rheumatological conditions?

Examples: Lupus, Rheumatoid arthritis, Chronic fatigue syndrome

☐ Yes, I have one of those conditions

☐ No, I don't have any of those conditions

(IF NOT SURE, ASK) Are you male or female?

☐ Male

☐ Female

Previous Screeners Next

FIG. 28

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD*

*Serial No.: 09/933,587*

Read the following - Microsoft Internet Explorer

Read the following:

2902

It looks like you could be an excellent candidate based on your answers to our screening questions. We have had an overwhelming response to this program. We are scheduling on a first come first served basis. To secure your time slot now, we would need to collect some information, and a fully refundable deposit using any major credit card. This will allow us to actually schedule your comprehensive exam. Are you ready to schedule now?

2904 Yes  
2906 No

2908

<< Previous | Leave Screeners | Next >>

Internet

FIG. 29

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

Are you pregnant, nursing, or expecting to become pregnant?

☐ Yes, I am (or am planning on being) pregnant

☐ No, I am not pregnant

<<Previous    Leave Session    Next>>

Done

Done

FIG. 30

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 3102

Do you wear contact lenses, or have you worn contact lenses during the past 3 months?

3104 ☐ Yes  
☐ No

3108

3106

<<Previous Previous Screeners Next>>

Done

FIG. 31



Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

3202

Different types of contacts must be left out for varying periods of time prior to the comprehensive exam.  
What type of lenses do you wear?

Type of contact	Period of time
<input type="radio"/> Soft	2 weeks
3204 <input type="radio"/> Extended Wear Soft	4 weeks (Patient sleeps in)
<input type="radio"/> Soft Toric	4 weeks
<input type="radio"/> Hard Toric	6 weeks
<input type="radio"/> Rigid Gas Permeable	4 weeks
<input type="radio"/> Rigid Gas Permeable	6 weeks if worn 20+ years
<input type="radio"/> Rigid Gas Permeable	8 weeks if worn 30+ years
<input type="radio"/> True Hard (PMMA)	8 weeks

3206

**REMEMBER! Schedule appointment according to this information.**

<< Previous   Leave Screeners   Next >>

Done

FIG. 32

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following:

Is that prescription for contacts or for glasses?

☐ This prescription is for glasses

☐ This prescription is for contacts

<<Previous Previous Screen Next>>

FIG. 33

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 3402

Can you read me your prescription?

	Sphere	Cylinder	Axis
Right Eye	OD <input type="text"/>	<input type="text"/> x	<input type="text"/>
Left Eye	OS <input type="text"/>	<input type="text"/> x	<input type="text"/>
Bifocal Power	<input type="text"/> Add (Also may be "NV")		

Range: Sphere  
(+5.00 to -12.00 )  
(+) = indicates farsighted person  
(-) = indicates nearsighted person

Range: Cylinder  
(+4.00 to -4.00 )

Range: Axis  
(1-180)

(DO NOT READ) Click here if contact prescription is in "contacts" style 3403

Out of Range 3404

<< Previous Leave Screen Next >>

Done

FIG. 34

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Read the following - Microsoft Internet Explorer

Read the following: 3502

Can you read me your prescription?

	Sphere	Cylinder	Axis
Right Eye	OD		x
Left Eye	OS		x

3504 3504

Sphere  
Range: ( +5.00 to -12.00 )  
(+) = indicates farsighted person  
(-) = indicates nearsighted person

Cylinder  
Range: ( +4.00 to -4.00 )

Axis  
Range: ( 1-180 )

3508

(DO NOT READ) Click here if contact prescription is in 'glasses' style

Original Range 3506

<< Previous Leave Screeners Next >>

Done

FIG. 35

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

**Call Center Laser Form**

ID: 1002991	Laser Provider: Test	Entered By: Becky Chase
First: Ursilla	Mid: Q	Last: Smith
Home Address: 6975 Union	City: Midvale	State: AZ
Home Phone: (609) 744-7688	Work Phone:	Work Ext:
Email: usmith@earthlink.com	Source: Open Enrollment	Active Date: 09/08/2000

Entered By: Becky Chase <sup>3610</sup> Laser Center: AK - OurTown - TEST CLINIC \$749/\$200 HP

Plan Type: UT Truvision ☒ Follow up ☐ Followup Date: Best Call Time:

Date Paid: CC AuthCode: 4456 CC Transaction ID: 44875654 Card Approved:

Current Comprehensive: Tuesday, August 14th, 2001 - 9:45 am ☒ Schedule Paid in full ☐

Transfer To: Contact Status: ☒

Surgery Scheduled Date: 08/14/2001 Booked Date: 12/14/2000 Refund Amt:

Surgery Scheduled Time: 2:00 PM Cancelled Date: Refund Date:

Surgery Performed Date: Reason Cancelled: ☒ Refund Auth #:

Refund Refund XID:

Laser Notes:

Save Cancel Obtain Script Appointments Home Logout

3606

3608

3616

3612

3604

3602

FIG. 36

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*

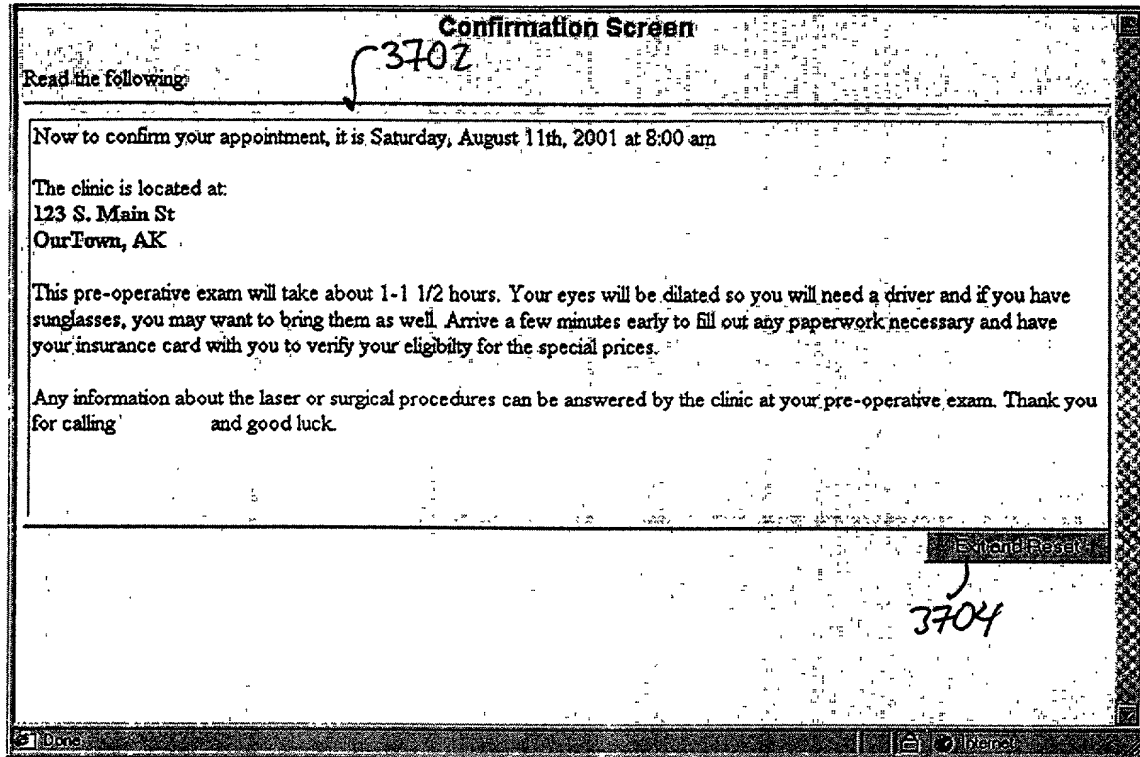


FIG. 37

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

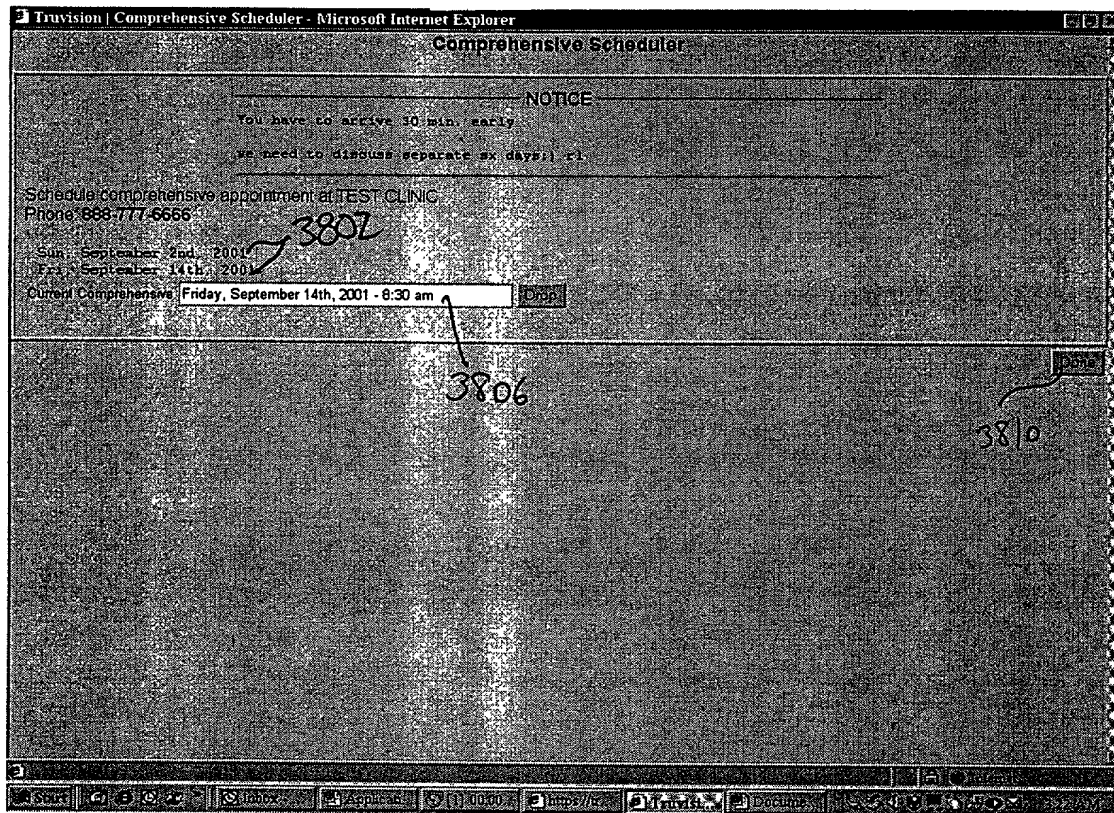


FIG. 38A

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES  
Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

Truvision | Comprehensive Scheduler - Microsoft Internet Explorer

Comprehensive Scheduler

Appointment changed

NOTICE

You have to arrive 30 min. early  
we need to discuss separate sx days.) xl

Schedule comprehensive appointment at TEST CLINIC  
Phone: 888-777-6666

Sun, September 2nd, 2001  
Fri, September 14th, 2001

8:00 AM  
8:15 AM  
8:45 AM  
9:00 AM  
9:15 AM  
9:30 AM  
9:45 AM  
10:00 AM  
10:15 AM  
10:30 AM  
10:45 AM  
11:00 AM  
11:15 AM  
11:30 AM  
11:45 AM

3804

3806

3808

Current Comprehensive: Friday, September 14th, 2001 - 8:30 am

Print

Start 11:00:00 http:// Truvision

FIG. 38B



*Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES*

*Inventor: Lindsay T. ATWOOD*

*Serial No.: 09/933,587*

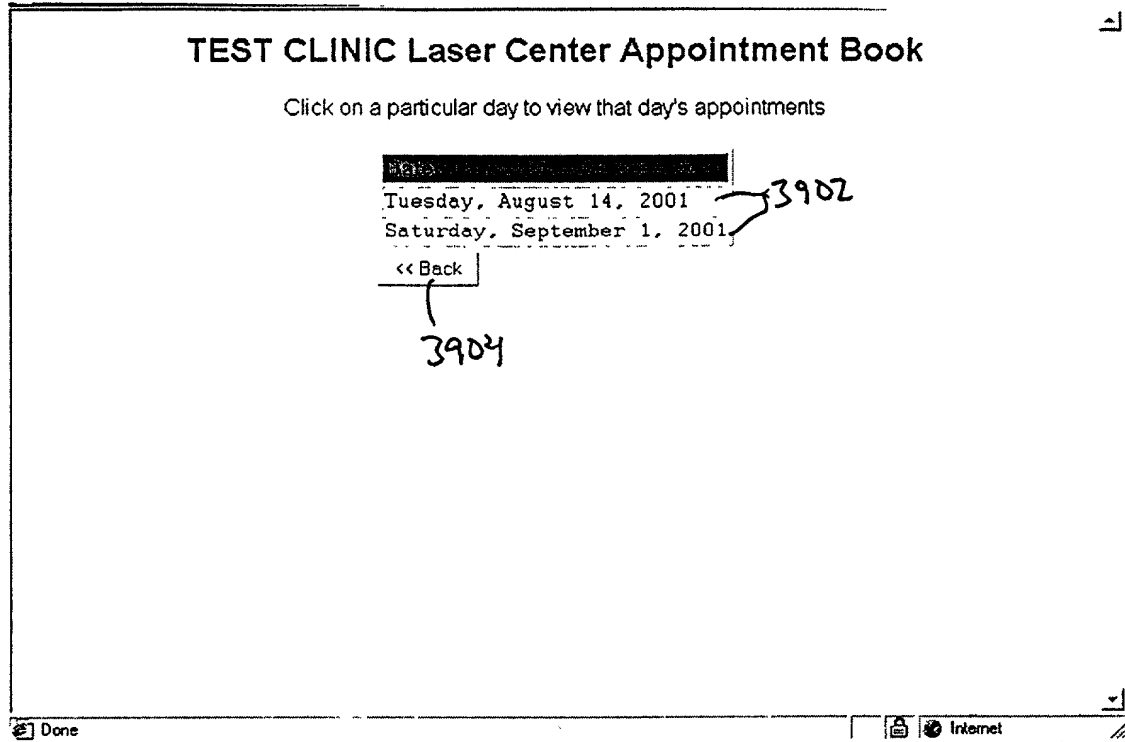


FIG. 39

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Print

## Appointment Schedule

Tuesday, August 14, 2001

Appointment Time	Patient Name	Patient Phone	Patient Info
9:45 AM	Ursilla Smith	(809) 744-7688	View
9:45 AM	-----	-----	-----
9:45 AM	-----	-----	-----
9:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
10:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----
11:45 AM	-----	-----	-----

View individual patient info for this day

FIG. 40

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

MemberID: 1002991	Laser Provider: Test	Entered By: Becky Chase
First: Ursilla	Mid: Q	Last: Smith
Birth Date: 01/02/1974		
Home Address: 6975 Union	City: Midvale	State: AZ
Zip: 94123		
Home Phone: (809) 744-7688	Work Phone:	Work Ext:
Email: usmith@earthlink.com	Source: Open Enrollment	Active Date: 09/08/2000

Plan Type: UT Truvision	Deposit: 200	Price: 749
Current Comprehensive: Tuesday, August 14th, 2001 - 9:45 am		Paid in full <input checked="" type="checkbox"/>
Booked Date: 12/14/2000		
laserNotes:		

Print      Return to Dates

4102

FIG. 41

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

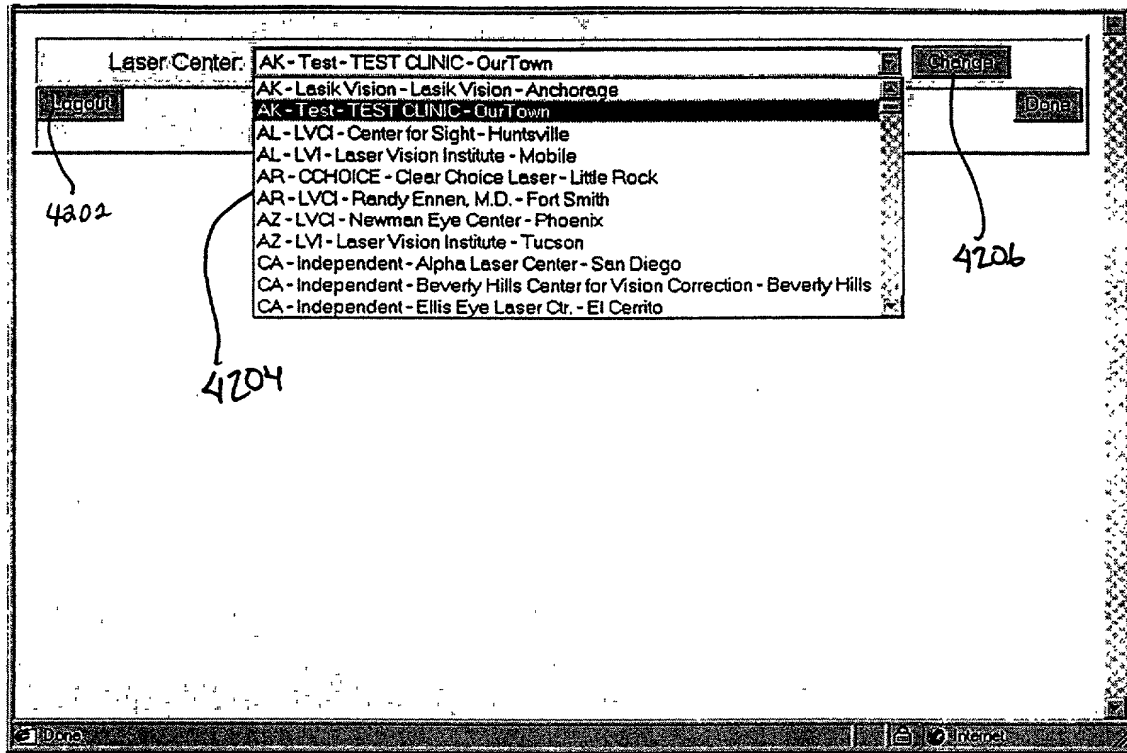


FIG. 42

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

Added 16 appointments between 8:00 am and 12:00 pm on 09/14/2001

Laser Center:

Date:  /  /

Start time:  :

End time:  :

Generate  entries every  minutes

-- OR --

Single entry:  /  /   :

Laser Center Notes:

Delete Schedule Entries

Friday, September 14th, 2001 - 8:00 AM  
Friday, September 14th, 2001 - 8:15 AM  
Friday, September 14th, 2001 - 8:30 AM  
Friday, September 14th, 2001 - 8:45 AM  
Friday, September 14th, 2001 - 9:00 AM  
Friday, September 14th, 2001 - 9:15 AM  
Friday, September 14th, 2001 - 9:30 AM  
Friday, September 14th, 2001 - 9:45 AM  
Friday, September 14th, 2001 - 10:00 AM  
Friday, September 14th, 2001 - 10:15 AM  
Friday, September 14th, 2001 - 10:30 AM  
Friday, September 14th, 2001 - 10:45 AM  
Friday, September 14th, 2001 - 11:00 AM  
Friday, September 14th, 2001 - 11:15 AM  
Friday, September 14th, 2001 - 11:30 AM  
Friday, September 14th, 2001 - 11:45 AM

FIG. 43

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

**Clinic Laser Form**

Search

ID 1002991 Laser Provider Test Entered By Becky Chase

First Ursilla Mid Q Last Smith Birth Date 01/02/1974

Home Address 6975 Union City Midvale State AZ Zip 94123

Home Phone (809) 744-7688 Work Phone Work Ext

Email usmith@earthlink.com Source Open Enrollment Active Date 09/08/2000

Plan Type UT Truvision Deposit \$200 Price \$749

Current Comprehensive Tuesday, August 14th, 2001 - 9:45 am Schedule Paid in full ☐  
One Eye Only ☐

Surgery Scheduled Date 08/14/2001 Booked Date 12/14/2000

Surgery Scheduled Time 2:00 PM Canceled Date

Surgery Performed Date Reason Canceled

Laser Notes

Save Cancel Print -GO TO-

4402 4404 4406 4408

Done Internet

FIG. 44

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES

Inventor: Lindsay T. ATWOOD

Serial No.: 09/933,587

**Clinic Laser Form**

ID: 1002991 Laser Provider: Test Entered By: Becky Chase

First: Ursilla Mid: Q Last: Smith Birth Date: 01/02/1974

Home Address: 6975 Union City: Midvale State: AZ Zip: 94123

Home Phone: (809) 744-7688 Work Phone: Work Ext: Active Date: 09/08/2000

Email: usmith@earthlink.com Source: Open Enrollment

Plan Type: UT Truvision Deposit: \$200 Price: \$749

Current Comprehensive: Tuesday, August 14th, 2001 - 9:45 am Schedule Paid in full: One Eye Only:

Surgery Scheduled Date: 08/14/2001 Surgery Scheduled Time: 2:00 PM

Surgery Performed Date: Laser Notes:

4512 4506 4508 4510

GO TO: Home Outcomes Comprehensive Exams- Edit View Warranty Exams- Edit View

Save Cancel Print

4502 4504

FIG. 45

Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES  
Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

**OUTCOMES INFORMATION**

4602

Patient Name: Ursilla Smith 1002991 SEARCH

Exam History: 4604 New Exam 4608

Exam Type: 4605

- pre-op/surgery
- post-op 1 Day
- post-op 1 Week
- post-op 1 Month
- post-op 3 Month
- post-op Annual
- enhancement

Done

FIG. 46



**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587

OUTCOMES INFORMATION			
Patient Name:	Ursilla Smith		1002991 <input type="button" value="Search"/>
Exam History:	New Exam <input type="checkbox"/> <input checked="" type="checkbox"/>		
Exam Type:	post-op 3 Month <input checked="" type="checkbox"/>	Date:	04/26/2001
Examining Doctor Name:	Dr. John Smith <input checked="" type="checkbox"/> 4704		
OD <input type="checkbox"/>		OS <input type="checkbox"/>	
VAsc 20/10 <input checked="" type="checkbox"/>	VAcc 20/10 <input checked="" type="checkbox"/>	VAsc 20/10 <input checked="" type="checkbox"/>	VAcc 20/10 <input checked="" type="checkbox"/>
(MR) 50	X	(MR)	X
VD 0 mm		VD 0 mm	
K-readings (diopters)	/ X	K-readings (diopters)	/ X
Steroid Drops FML <input checked="" type="checkbox"/>		NSAID Drops Acular <input checked="" type="checkbox"/>	
		Anti-Biotic Drops Ciloxan <input checked="" type="checkbox"/>	
		Rewetting Drops bion tears <input checked="" type="checkbox"/>	
Notes: 4708			
Seems to be working <input checked="" type="checkbox"/>			
Surgeon Name: Dr. John Smith			
OD		OS	
Sur Type: Lask		Sur Type: Lask	
DATE: 12/15/2000 distance		DATE: 12/15/2000 distance	
Rx Entered: 3.75/-1.75 X 180		Rx Entered: 3.25/-1.00 X 180	
Pachymetry:		Pachymetry:	
Laser used: Autonomous LADAR Vis 4706			
Micro Keratome: Moria LSK1			
SCWS			
Done <input checked="" type="checkbox"/>			

4702

FIG. 47

**Title: METHODS AND APPARATUS  
FOR FACILITATING THE PROVISION  
OF SERVICES**

*Inventor: Lindsay T. ATWOOD  
Serial No.: 09/933,587*

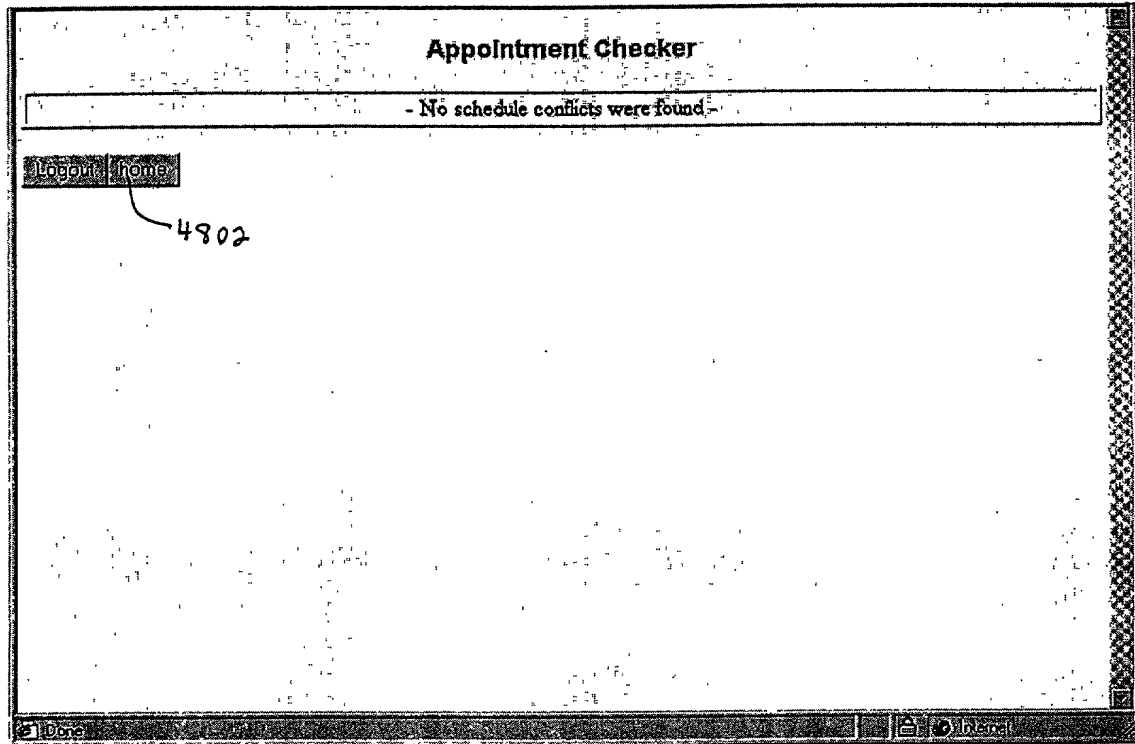


FIG. 48